

Administrative Simplification Process

TAG Update

"Next Phase of Work"

October 11, 2005

Technical Advisory Group Center Point Corporate Park Kent, WA

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Project Background

- □ A Final Slate of Projects has been developed
 - ✓ Our starting point was a 'Super-Set' of Proposed Projects
 - ✓ Drawn from Workshop priorities and S.C. Discussion
 - ✓ Primarily focused on electronic exchange
- ☐ Projects represent significant level of effort/difficulty. Each project has two types of hurdles.
 - ✓ Collaborative work to identify & agree upon outcome
 - ✓ <u>Organization-specific changes</u> to implement agreements -- policy, operations and Info Systems
- □ Organization-specific implementation is critical.
 - ✓ Resource requirements will vary by organization.
 - ✓ These efforts need CEO support

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Project		Goal Statement	Collaborative "Stretch"	Organizational Change Effort	
1.	Standardize Codes on Remittance Advice	↑ Provider Productivity • Standardize business usage of codes to allow for automated posting of Remittance	•	•	
2.	Simplify the Credentialing Process	Redundancies in System Shared on-line Application Standard re-credentialing cycle	•	•	
3.	Simplify Attachment Requirements & Processing	 ↑ Speed of Cash Flow • Reduce number of attachments • Standardize business reasons for required attachments • Expedite submission process 	<u> </u>	•	

Project		Goal Statement	Collaborative "Stretch"	Organizational Change Effort
4.	Enhance Electronic Eligibility and Benefits Information	 ▶ Risk of Non- Payment Develop Standards ↑ eligibility/benefits info electronically available 	-	-
5.	Standardize the handling of Claims Adjustments	 ◆ Waste & Rework Refine processes that cause rework and manual interventions 	-	-
6.	National Provider Identifier Communication and Coordination	Comply with Mandates	0	0



Steering Committee Leadership

Four Project Areas

Project Areas	Steering Committee Member Liaisons	
Simplify Remittance Processing (#1, #5)	Ky Huggins, Joel Suelzle, Debby Williams	
Simplify the Credentialing Process (#2)	Jan West, Elizabeth Pelley, Bob Perna	
Simplify Claims Processing (#3, #4)	Iwalani Paquette, Stephanie Walker, Sara Kasper	
National Provider Identifier Coordination (#6)	Stephanie Walker, Tom Byron, Bob Perna	

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Healthcare Forum Call for "Grass Roots" Participation

- ☐ Forum members have identified their representatives on each workgroup
- ☐ Workshop Participants and OHP users are encouraged to participate in this phase by:
 - > Being on a Workgroup -- Attend meetings to explore and evaluate solution
 - > Being on a Respondent Group -- Review and comment, via email, on alternative solutions

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